You may have tried to solve by changing the signs to 4d-7=21 and just solving this equation. However, if |X|=21, then X=21 or X=-21. In this problem, X is replaced by -4d+7. So you should be solving *two* equations, -4d+7=21 and -4d+7=-21. The correct answer is  $d=-\frac{7}{2}$  or d=7.